
Policy Section:	Governance
Policy Title:	Key Performance Indicators
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3. KEY PERFORMANCE INDICATORS

- 3.1** The Renfrew County Joint Transportation Consortium shall establish Key Performance Indicators (KPI) related to the organization's Strategic Plan Objectives in order to establish performance standards of efficiency and effectiveness.
- 3.2** Each KPI shall be tracked on a regular basis and trends analyzed and reported to the RCJTC Board of Directors and other RCJTC stakeholders.
- 3.3** RCJTC shall ensure it meets its performance standards by identifying opportunities for continuous improvement and implementing strategies to maximize efficiency and effectiveness.
- 3.4** KPI's shall be reviewed on an annual basis as part of the Strategic Planning cycle to ensure that performance measurements are appropriate and connected to overall organizational objectives.